

Subject name	Certificate II in Community Services CHC22015
Subject code	VCS
Subject type	VET (1 year)
Subject fee	
Entry requirements	NIL

QUALIFICATION DESCRIPTION:

This qualification may be used as a pathway for workforce entry as community services workers who provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines.

QUALIFICATION PACKAGING RULES:

To achieve this qualification CHC22015, Certificate II in Community Services, students are required to achieve competence in 9 units, **5 of which are core compulsory units of competency and 4 elective units of competency.**

Unit Code	Unit Name	Core/Elective
CHCCOM001	Provide first point of contact	Core Unit
CHCCOM005	Communicate and work in health or community services	Core Unit
CHCDIV001	Work with diverse people	Core Unit
HLTWHS001	Participate in workplace health and safety	Core Unit
BSBWOR202	Organise and complete daily work activities	Core Unit
HLTAID010	Provide basic emergency life support	Listed Elective
CHCVOL001	Be an effective volunteer	Listed Elective
FSKOCM07	Interact effectively with others at work	Listed Elective
FSKDIG03	Use digital technology for routine workplace tasks	Listed Elective

ORGANISATION:

The program will be delivered through class-based tasks. This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs.

At this level, work takes place under the direction of others and supervision may be direct or indirect. Work may take place in a range of community services organisations.

ASSESSMENT:

Assessment is competency based. Evidence-gathering techniques include folios, written questions, practical observations and work placement.

PATHWAYS:

Students will develop skills that lead to employment in the field of community services which includes sectors such as aged care and disability support.

SPECIAL SUBJECT REQUIREMENTS:

Students are required to engage in a volunteering placement for a minimum of 20 days. Support is provided to facilitate this placement being completed.

SERVICE AGREEMENT:

The RTO guarantees that the student will be provided with every opportunity to complete the certificate as per the rights and obligations outlined in the enrolment process and information handbooks provided. Students successfully achieving all qualification requirements will be provided with the Qualification and record of results. Students who achieve at least one unit (but not the full qualification) will receive a Statement of Attainment. Students entering this qualification after it has commenced may have difficulty in gaining the full qualification in the remaining time.



RTO Provider Code - 30258

PLEASE NOTE: Unforeseen loss of qualified staff may result in the qualification not being completed. Correct at time of publication but subject to change.