

CHC22015

Certificate II in Community Services

Offered in Year 12 only, as a new subject option.

VET

Qualification Description

This qualification may be used as a pathway for workforce entry as community services workers who provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines.

No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.

Packaging Rules

9 units must be completed

- 5 core units
- 4 elective units

Units of Competency

Unit Code and Title	Unit type
CHCCOM001 – Provide first point of contact	Core Unit
CHCCOM005 – Communicate and work in health or community services	Core Unit
CHCDIV001 - Work with diverse people	Core Unit
HLTWHS001 – Participate in workplace health and safety	Core Unit
BSBWOR202 – Organise and complete daily work activities	Core Unit
HLTAID010 – Provide basic emergency life support	Listed Elective
CHCVOL001 – Be an effective volunteer	Listed Elective
FSKOCM07 – Interact effectively with others at work	Listed Elective
FSKDIG03 – Use digital technology for routine workplace tasks	Listed Elective

Qualification Overview

Project 1	Project 2	Project 3	Project 4
Community Services Induction	Community Services Case Management Plan	Community Volunteer Placement	Emergency Life Support

Assessment

For each project, students will produce a Folio of Work and respond to questioning while being observed by their trainer. **This qualification requires students to complete a mandatory 20- hour volunteering placement.**

Service Agreement

Students successfully achieving all qualification requirements will be provided the Qualification and a Record of Results. Students who achieve at least one unit (but not the full qualification) will receive a Statement of Attainment. Students entering this qualification after it has commenced, may have difficulty in gaining the full qualification in the remaining time.

The RTO guarantees that the student will be provided with every opportunity to complete the certificate. However, in the event that the RTO loses suitably qualified trainers and assessors and is unable to deliver this program, students will be issued with a Statement of Attainment for any successfully completed units of competency and any fees paid toward the program will be refunded on a pro rata basis.

Information is correct at the time of publication but subject to change.

Centenary Heights State High School RTO
Provider Code - 30258

