

SIT20322

Certificate II in Hospitality

12-month course offered in Year 11 and 12.

VET

Qualification Description

This qualification reflects the role of individuals who have a defined and limited range of hospitality operation skills and basic industry knowledge. They are involved in mainly routine and repetitive tasks and work under direct supervision.

This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafes, and coffee shops.

The skills in this qualification must be applied in accordance with Commonwealth and State/Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

Packaging Rules

12 units must be completed:

- 6 core units
- 6 elective units

Units of Competency

Unit Code and Title	Unit type
BSBTWK201 – Work effectively with others	Core Unit
SITHIND006 – Source and use information on the hospitality industry.	Core Unit
SITHIND007 – Use hospitality skills effectively	Core Unit
SITXCCS011 – Interact with customers	Core Unit
SITXCOM007 – Show social and cultural sensitivity	Core Unit
SITXWHS005 – Participate in safe work practices	Core Unit
SITXFSA005 – Use hygienic practices for food safety	Group A
SITHKOP009 – Clean kitchen premises and equipment	Group B
SITHCCC024 – Prepare and present simple dishes	Group B
SITHFAB021- Provide responsible service of alcohol (Delivered by a 3rd Party)	Group B
TLIE0009 – Carry out basic workplace calculations	Group B
SITHCCC025 – Prepare and present sandwiches	Group B

Qualification Overview

Project 1	Project 2	Project 3	Project 4
Introduction to the Hospitality	Customer Service	Prepare and present simple dishes	RSA

Assessment

For each project, students will produce a Folio of Work and respond to questioning while being observed by their trainer. **This qualification requires students to complete 12-service periods, which will require a commitment to attend events outside of class time. RSA will be delivered by a 3rd party, during school time.**

Service Agreement

Students successfully achieving all qualification requirements will be provided the Qualification and a Record of Results. Students who achieve at least one unit (but not the full qualification) will receive a Statement of Attainment. Students entering this qualification after it has commenced, may have difficulty in gaining the full qualification in the remaining time.

The RTO guarantees that the student will be provided with every opportunity to complete the certificate. However, in the event that the RTO loses suitably qualified trainers and assessors and is unable to deliver this program, students will be issued with a Statement of Attainment for any successfully completed units of competency and any fees paid toward the program will be refunded on a pro rata basis.

Information is correct at the time of publication but subject to change.

Centenary Heights State High School RTO
Provider Code - 30258

